Strategic Plan 2023 – 2025



Our Mission

To pursue excellence in supporting the Legislative Council

Our Values











Our Strategic Objective



To continuously improve support for Members to fulfil their roles as elected representatives

Initiative 1.1

Enhanced Member Professional Development

Modernising the Department's Member Professional Development Program to ensure continuing relevance to Members at all stages of their parliamentary careers.

Initiative 1.2

Increasing accessibility and relevance of procedural information to Members

Collating and converting parliamentary procedure holdings into useable resources for Members and other stakeholders.

Initiative 1.3

Continuous improvement in advice functions of the Department

Implementing best practice in the provision of advice; enhancing the look and feel of Departmental publications and the development of a service charter.



To enhance the opportunities for the community to engage with and be informed about the work of the Legislative Council

Initiative 2.1

Establishment of a Parliamentary Engagement Unit

Working with other parliamentary departments to establish a parliamentary engagement unit to progress community engagement initiatives, provide expert advice on media and social media and to improve the reach of parliamentary news and activity.

Initiative 2.2

Proactively engaging with Aboriginal and Torres Strait Islander peoples

Proactively supporting and engaging with First Nations people to engage with the Parliament through measures such as developing and implementing a Reconciliation Action Plan.

Initiative 2.3

Making parliamentary information more accessible

Working with other parliamentary departments to improve the online experience for all stakeholders and improving the quality and quantity of material that is made available through digital platforms.



To continually strengthen the Parliamentary Service

Initiative 3.1 Support our people to thrive

To attract, retain, reward and develop talented people, promote professional and respectful working relationships, champion diversity and inclusion and act as one unified Department.